


**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for product of Drug/Medicine & Sutures F.Y.2025-26 was held on 10-07-2025 at 10.00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**Drug/Medicine & Sutures**


**40. M/S Medipak Limited**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Please find attached the relevant documents against the items	<b>Item no 15 (Infusion dextrose water 5%)</b> <ul style="list-style-type: none"> <li>• Medical device registration of IV set not attached</li> <li>• Private sector experience not attached</li> <li>• Delivery challan of public sector experience not attached</li> <li>• Availability of product at major chain pharmacies not attached</li> </ul>	Relevant documents provided	Accepted
	<b>Item no 20 (Infusion normal saline 0.9%)</b> <ul style="list-style-type: none"> <li>• Medical device registration of IV set not attached</li> <li>• Private sector experience not attached</li> <li>• Delivery challan of public sector experience not attached</li> <li>• Availability of product at major chain pharmacies not attached</li> <li>• Documents regarding source of API not attached</li> </ul>	Relevant documents provided	Accepted

  
**Mrs. Iqra Munir,**  
Pharmacist,  
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**Mr. Sharaz Ali,**  
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**Drug/Medicine & Sutures**

	<p><b>Item no 21(infusion normal saline 0.9% 1000 ml)</b></p> <ul style="list-style-type: none"><li>• Medical device registration of IV set not attached</li><li>• Private sector experience not attached</li><li>• Delivery challan of public sector experience not attached</li><li>• Availability of product at major chain pharmacies not attached</li></ul> <p><b>Item no 19 (infusion Ringer lactate 1000 ml)</b></p> <ul style="list-style-type: none"><li>• Medical device registration of IV set not attached</li><li>• Private sector experience not attached</li><li>• Delivery challan of public sector experience not attached</li><li>• Availability of product at major chain pharmacies not attached</li></ul>	Open Relevant documents provided	Accepted
		Relevant documents provided	Accepted



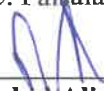
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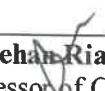
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**Drug/Medicine & Sutures**

**M/S MediPak**

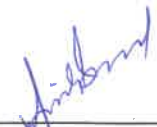
Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/S FDL	Sir, Please find the pending documents in form of hard copy submitted by hand to you. As per clause # 2.1.3 (Eligible Bidders) of the bidding documents the tender is only for Original Manufacturer/Sole Importers but in tender item # 14, 15, 19, 20, 21 & 24 FDL quoted product i.e. Drip Set is not its own manufacturing as well as they never have Medical Device Manufacturing License so, please reject these items of M/s FDL.	M/S FDL Drip set with quoted drips in item No. 14, 15, 19, 20, 21 & 24 is locally manufactured but M/S FDL is not its original local manufacturer as per clause of Standard Bidding documents clause # 2.1.3 (Eligible Bidders) of the bidding documents the tender is only for Original Manufacturer/Sole Importers	Grievance of M/S Medi Pak accepted and item No. 14, 15, 19, 20, 21 & 24 of M/S FDL rejected



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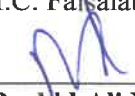
**26. M/S AL-HAMD ENTERPRISES**


Company Grievance	TAC Observation	Grievance Decision	Remarks
We also like to submit the grievance against other companies as follows: Grievance Against M/S: United Health Care Item No. 04 & 05 IV Cannula size 22G, 24G, Sir M/S: United Health Care quoted Item no. 04 & 05, The CE Certificate & ISO 13485 issued by TUV SUD and Currently not available on TUV SUD Website on their online data base, which shows that might be they submit forged/fabricated ISO 13485 Certificate, kindly check and verify their ISO 13485 Certificate online from web link <a href="https://www.tuvsud.com/en/services/product-certification/ps-cert">https://www.tuvsud.com/en/services/product-certification/ps-cert</a>	<b>Item no 4 &amp; 5 (Cannula IV 22 &amp; 24G)</b>  Poor quality	<i>Open.</i>  Sample re-evaluated by end user, it is difficult to prick skin with cannula	Rejected.

  
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**Drug/Medicine & Sutures**


**M/S Al-hamd Enterprises**


Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/S United healthcare	The firm claims that united healthcare quoted Item no 4 & 5, the CE certificate and ISO 13485 issued by TUV SUD and the currently not available on TUV SUD website on their online database which shows that might be they submit forged/ fabricated ISO 13485 certificate, kindly check and verify their ISO from web link <a href="http://www.tuvsud.com/en/services/product-certification/ps-cert">http://www.tuvsud.com/en/services/product-certification/ps-cert</a>	Item No. 4 & 5 (I.V Cannula 22 G & 24 G) of M/S United healthcare is already Technically not responsive.	Grievance of M/S Al-Hamd rejected

  
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**Drug/Medicine & Sutures**

**1. M/S Pharmawise Labs (Pvt.) Ltd**

Company Grievance	TAC Observation	Grievance Decision	Remarks
To, The Chairmen Grievance Committee, Faisalabad Institute of Cardiology, Faisalabad. Subject: Grievance regarding Technical Evaluation of the Tender of Drug / Medicine and Suture for the FY 2025-2026. We are attaching Private Sale Summary along with Undertaking on Rs.100/- stamp paper for our both quoted products of Povidone Iodine Solution 10% 450ml on Serial No. 78 and Povidone Iodine Surgical Scrub 7.5% 450ml on Serial No. 79 for your record. Regards: Numan Nadir Director Pharmawise Labs Pvt. Ltd	<b>Item no 74 (lignocaine gel 2% with nozzle)</b> <ul style="list-style-type: none"><li>Source of API of quoted item not attached</li><li>Private sector experience not attached</li><li>Affidavit regarding claimed source not attached</li></ul>	Relevant documents provided	Accepted
	<b>Item no 78 (Povidone iodine solution)</b> Private sector experience not attached	Relevant documents provided	Accepted
	<b>Item no 79 (Povidone Iodine scrub)</b> Private sector experience not attached	Relevant documents provided	Accepted



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**Drug/Medicine & Sutures**


**2. M/S Muller & Phipps Pakistan (Pvt) Ltd**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Subject: Grievance Request for Reconsideration of Technical Evaluation-Tender Item No. 65 (Inj. Propofol) Dear Sir, With reference to your Evaluation Report and the Tender for Medicine Items for the Financial Year 2025-2026, we would like to submit our grievance regarding the technical disqualification of our bid for Tender Item No. 65 – Inj. Propofol. We have been marked as non-responsive based on the reasons mentioned below. However, we respectfully submit that all the required documents, as per the technical evaluation criteria, were duly submitted with our bid. Relevant page numbers and documentary evidence are provided again for your ready reference. Reason for Rejection: Invalid Drug Registration Certificate Grievance Letter with Documents "DRC Certificate with Renewal Letter" Enclosed In light of the above, we humbly request you to kindly re-evaluate our bid and reconsider our request to be declared technically responsive under the tender for the bulk purchase of medicines.	<b>Item no 65</b> Propofol  Invalid Drug registration certificate attached	<i>Open</i>  Relevant documents provided	Accepted

  
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**Drug/Medicine & Sutures**

**3. M/S Graton Pharma**

*Close*

Company Grievance	TAC Observation	Grievance Decision	Remarks
Medical Superintendent, Faisalabad Institute of Cardiology FAISALABAD Attention: Chairman Grievance Committee SUBJECT: Grievances against FIC Tender Drugs /Medicines, Medical Devices & Surgical Dressings etc. for the Year 2025-26 . We, Graton Pharma would like draw your kind attention and make our grievance about the below mentioned item. We have already attached all the documents in the tender enquiry. However, we have been made unresponsive. We attached these missing documents once again for your kind review. Item No. : 38 Item Name : Inj. Contrast Non- Ionic Low osmolality 100ml	<b>Item no 38(Inj. Contrast 100 ml)</b> <ul style="list-style-type: none"><li>• Private sector experience not attached</li><li>• Public sector experience not attached</li><li>• Quality certification of quoted product/active pharmaceutical ingredient not attached</li></ul>	<ul style="list-style-type: none"><li>• Private sector experience less than 25% not attached</li><li>• Quality certification of quoted product/active pharmaceutical ingredient not attached</li></ul>	Rejected



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**Drug/Medicine & Sutures**


**4. M/S ATCO LABORATORIES LIMITED**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Our bid for Serial No. 94 – Bisoprolol 5mg (Brand Name: Bisoprolol 5mg Tablet) was marked as technically rejected due to a difference in pack size. However, we respectfully submit that our Technical Bid Form clearly mentioned the correct and DRAP-approved pack size. To support this, we are submitting hard copy of the Drug Regulatory Authority of Pakistan (DRAP) approval for the additional pack size. Additionally, for Serial No. 110 – Tablet Metoprolol 50mg (Brand Name: Merol 50mg Tablet), a typographical error occurred in the DRC number submitted in our technical bid form. The correct DRC Number is 061338. We are submitting hard copy of the corrected technical bid form for your review.	<b>Item No. 94 (Tab Bisoprolol 5mg)</b>  Pack size offered 14 on technical bid form while on DRC 20's mentioned	Relevant documents provided	Accepted
	<b>Item No. 110 (Tab. Metoprolol 5mg)</b>  Drug registration no 024519 on technical bid form while 061338 on DRC	Relevant documents provided	Accepted

  
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**Drug/Medicine & Sutures**

**5. M/S Anwar & Sons**

Company Grievance	TAC Observation	Grievance Decision	Remarks
Respected Sir/Madam, Sr # 119, 120, 121, 122, 123, 124, 127, 128, 129, 130, 131 We would like to clarify that the Free Sale Certificate (FSC) submitted by us in the tender is valid and duly Apostilled and has issuance date of 29th May 2024. Free Sale certificates are valid as long as there is no change in the regulatory status of the product. Furthermore, the authenticity and legality of the attached FSC can be verified by scanning the barcode printed on the document. Attaching the copies of valid Free Sale Certificate that is attached with the tender on EPADS. Sr # 120 We can offer this specification of Silk "Black Braided Silk, 2/0 30mm, 3/8 circle reverse cutting needle 75cm" Kindly allow us to re-evaluate samples for the mentioned specifications. Thank you for your understanding and cooperation. We look forward to your positive consideration of our grievance.	<b>Item No. 119, 121, 122, 123, 124, 128, 129, 130, 131</b> Invalid Free sale certificate attached	Relevant documents provided	Accepted
	<b>Item no 120 (Black silk 2/0 25-30 mm)</b> • Invalid Free sale certificate attached • Not according to specifications	Not according to specifications	Rejected
	<b>Item no 127 (Polyester 2/0 17mm)</b> • Invalid Free sale certificate attached • Not suitable for cardiac surgical procedure	Not suitable for cardiac surgical procedure	Rejected



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**Drug/Medicine & Sutures**


**6. M/S Frontier Dextrose Limited**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Frontier Dextrose Limited (FDL), a leading pharmaceutical manufacturer duly incorporated under Pakistani law, with an established reputation for producing high-quality I.V. infusions in accordance with cGMP and drug regulatory standards, participated in the said tender. Your good institute has declared our below mentioned products as Technically Non Responsive. Infusion Dextrose Water 10% 1000ml with IV Set Infusion Dextrose Water 5% 1000ml with IV Set Infusion Ringer Lactate 1000ml with IV Set Infusion Normal Saline 100ml with IV Set Infusion Normal Saline 100ml with IV Set Infusion Mannitol 20% 500ml with IV Set We have attached IV Set Relevant documents. We are again submitting IV Set Registration Certificate issued by DRAP with this grievance. In light of the above, it is most respectfully requested that please reconsider the evaluation, and declared our Firm as responsive in this tender in best public interest. We are hopeful for your understanding and kind support.	<b>Item no 14</b> (Infusion dextrose 10%) <b>Item no 15</b> (Infusion dextrose water 5 %) <b>Item no 19</b> (infusion Ringer lactate 1000 ml) <b>Item no 20</b> (infusion normal saline 0.9% 100 ml) <b>Item no 21</b> (infusion normal saline 0.9% 1000 ml) <b>Item no 24</b> (Infusion mannitol 20%)  Medical device registration of drip set not attached	M/S FDL Drip set with quoted drips in item No. 14, 15, 19, 20, 21 & 24 is locally manufactured but M/S FDL is not its original local manufacturer as per clause of Standard Bidding documents clause # 2.1.3 (Eligible Bidders) of the bidding documents the tender is only for Original Manufacturer/Sole Importers.	Rejected

  
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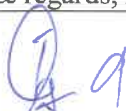
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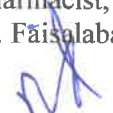
**7. M/S Kohinoor Industries**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Sub: Grievance Letter against Technical of EVALUATION CRITERIA (TECHNICAL SCRUTINY) FOR THE PURCHASE OF MEDICINES FY 25-26 Respected Sir, With reference to above stated subject, we are declared Non-responsive against Inq #78, & 79 due to under mentioned details, In Item No. 78. Povidone Iodine Solution 10%, In Our GMP Certificate the approved "Liquid Preparation Section" mentioned in our GMP Certificate which section is belong to our quoted Product Povidone Iodine Solution 10% w/v. In Item No. 79, Scrub Povidone Iodine 7.5% w/v, n Our GMP Certificate the approved "Liquid Preparation Section" mentioned in our GMP Certificate which section is belong to our quoted Product Povidone Iodine Solution 10% w/v. Prayer: It is humbly requested to this Grievances Forum to re-view the decision & recommend us as a responsive bidder for the betterment of public health & for a fare competition. Thanks & regards, Kohinoor Industries, Sahiwal.	<p><b>Item no 78</b> (Povidone iodine solution)  <b>Item no 79</b> (Povidone iodine scrub)</p> <p>Name of quoted item section not mentioned on GMP certificate</p>	<p style="text-align: center;"><i>open</i></p> <p>Relevant documents provided</p>	Accepted

  
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**8. M/S Biomedics System**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Concern. Please refer to Technical Evaluation report published on 01.07.2025, for Tender Serial no. 65, inj; Propofol, you did not check the following documents, we already uploaded. 1- Experience of the quoted product- we have supplied more than 100% of your demanded quantity; 4540 Amp. 2- Supply of private sector last two year. more than 100% 3- Sole agent relation; our relation is more than 2 years. 4- how many products is being marketed: 1 year. 5- Compliance of quality standard. this product belongs to China and China is included in your list. 6- availability of other countries. - more than 4 countries. Please re-check the documents, we also provide in Hard copy for ready reference.	<b>Item no 65 (Inj Propofol)</b> <ul style="list-style-type: none"> <li>Experience of the product in public sector/private sector for last two years less than 25% of the advertised quantity</li> <li>Delivery challans of subsequent purchase orders not attached</li> <li>Quality compliance standard certificate not attached</li> <li>Availability of product in other countries not attached</li> <li>Quality certification of active pharmaceutical ingredients not attached</li> <li>Name of manufacturer not mentioned on technical bid form</li> </ul>	<div style="text-align: right; margin-bottom: 5px;"><i>Close</i></div> <ul style="list-style-type: none"> <li>Delivery challans of subsequent purchase orders not attached</li> <li>Quality compliance standard certificate not attached</li> <li>Availability of product in other countries not attached</li> <li>Quality certification of active pharmaceutical ingredients not attached</li> <li>Name of manufacturer not mentioned on technical bid form</li> </ul>	Rejected

  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**


A meeting of Grievance Committee for product of Drug/Medicine & Sutures F.Y.2025-26 was held on 10-07-2025 at 10.00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**Drug/Medicine & Sutures**


**9. M/S Pacific Pharmaceuticals Ltd**


Company Grievance	TAC Observation	Grievance Decision	Remarks
<p>The Chairman Grievance Committee Faisalabad Institute of Cardiology Faisalabad Sub: GRIEVANCE TO ACCEPT OUR BID FOR THE SUPPLY OF MEDICINE (2025-25)</p> <p>Dear Sir, We have participated in annual tender for the financial year 2025-2026 for purchase of medicine in your esteemed institution. We have submitted all the required documents mentioned in your tender terms &amp; conditions but due to typo error Drug Registration number of Normal Saline 1000ml (Pacisal NS 1000ml) was typed "109746" which is Drug Registration number of Normal Saline 100ml. Correct Drug Registration Number of Normal Saline 1000ml is "107189". Both registration letters are already attached with our bid. So, in view of above-mentioned fact, we request you're Honor to accept our Grievance for healthy competition. Thanking You. Yours truly, for Pacific Pharmaceuticals Ltd.</p>	<p><b>Item no 21</b>(Infusion Normal saline 0.9% 1000 ml)</p> <ul style="list-style-type: none"> <li>Not according to specification</li> <li>Drug registration number on certificate is 107189 while on technical bid form 109746</li> </ul>	<ul style="list-style-type: none"> <li>Not according to specification</li> <li>Drug registration number on certificate is 107189 while on technical bid form 109746</li> </ul>	Rejected

  
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**Drug/Medicine & Sutures**

**10. M/S POPULAR INTERNATIONAL PVT LTD**

Company Grievance	TAC Observation	Grievance Decision	Remarks
Subject: Response to Letter 17523/FIC/FSB dated 30.06.2025 - Clarification regarding Biosimilar Studies Dear Sir, We are writing in response to your letter, reference number 17523/FIC/FSB, dated June 30, 2025. We appreciate you bringing the observation regarding Biosimilar Studies for Tender Drugs/Medicines and Sutures for Medicinal Stores and Model Pharmacies for the FY 2025-26 to our attention. To fully clarify the matter, we have taken the following steps: 1. We have submitted a formal letter provided directly by Grifols Therapeutics LLC, which addresses and clarifies the observation on the biosimilar studies. 2. Additionally, for your comprehensive review and record, we have provided you with relevant documents detailing the clinical studies. We sincerely hope that this response, along with the accompanying documentation, will satisfactorily resolve the issue and address any concerns you may have had. Thank you for your time and consideration.	<i>Open</i>  <b>Item no 29 (Inj. Albumin 0.1% mg/ml)</b>  Bio similarity studies data not attached	          Relevant documents attached	          Accepted



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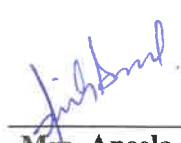
**Drug/Medicine & Sutures**


**11. M/S Surge Laboratories (Private)Limited**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir Reference to the "Evaluation of Technical Proposals. Tender of Medicine items for the financial year 2025-2026" , We Surge Laboratories lodging a grievance appeal against the products rejection in the annual tender for Medicine Items for the year 2025-2026. Tender Item No. Generic Name Reason For Rejection Grievance 76 Ipratropium Bromide Solution Qouted Item Section not mentioned on GMP Certificate Sir, as our cGMP clearly shows General liquid and Inhalation Soulation.(cGMP letter attach for your reference), Please accept & oblige in the best interest of Hospital & patients. Regards	<b>Item no 76</b> (Nebules Ipratropium bromide)  Quoted item section not mentioned on GMP certificate	Relevant documents provided	Accepted

  
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**Drug/Medicine & Sutures**

**12. M/S Sehat Medical Devices Pvt Ltd**

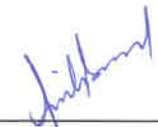
Company Grievance	TAC Observation	Grievance Decision	Remarks
Sehat Medical Devices Pvt. Ltd. ("SMD") submits this grievance concerning the Technical Evaluation Report for 2025-26, in which our bids for Item 3 (Blood Transfusion Set), Item 10 (10 cc Syringe) and Item 12 (Dripset) were marked "Non-Responsive" for "no quality certificates attached." In fact, our Technical Bid included a valid DRAP licence (ELM-0065), Form-8 registrations (MDMR-000229 & 000230), and ISO 9001, 13485, 10993, 14001, 45001, GMP and Halal certificates. Under the attached DRAP letter and PPRA judgment (23-Nov-2024), CE/FDA/WHO approvals are not required for local manufacturers. Additionally, Item 10 was deemed "not suitable for cath lab," yet our 10 mL syringes are in routine use—including in cath-labs at PIC, NICVD, and other major cardiac centers. We request a formal hearing with the cath-lab specialists or procurement representatives to demonstrate our syringes' safety and efficacy, address any concerns, and reaffirm our commitment to patient safety.	<b>Item No 3 (BT set)</b>  Quality certificate not attached	Relevant documents provided	Accepted
	<b>Item No 10 (D/S Syringe 10 CC)</b>  • Quality certificate not attached • Not suitable for cath lab	Relevant documents provided Not suitable for cath lab	Rejected
	<b>Item no 12 (Drip set)</b>  Quality certificate not attached	Relevant documents provided	Accepted



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**Drug/Medicine & Sutures**

**13. M/S Hoechst Pakistan Limited**

<b>Company Grievance</b>	<b>TAC Observation</b>	<b>Grievance Decision</b>	<b>Remarks</b>
The Medical Superintendent Faisalabad Institute of Cardiology Faisalabad This grievance application is being submitted under Rule 67(2) of the Punjab Procurement Rules, 2014 ("PPRA Rules"), with reference to the Technical Evaluation Report for the Tender regarding the Purchase of Drugs and Medicines for the financial year 2025-26. We would like to respectfully bring the following concern to your kind attention: 1. Non-Responsiveness of our quoted products against Sr. No. 101, 103, and 108. Our products were marked non-responsive due to a discrepancy in the drug registration numbers mentioned in the technical bid compared to those on the Drug Registration Certificates. Kindly note that this discrepancy was purely due to a typographical error in our submitted technical bid. We are now submitting the corrected technical bid. We further request that our quoted products be re-evaluated and declared responsive accordingly	<b>Item no 101 (Tab Frusemide 40 mg)</b> Drug registration number on technical bid form 021095 while on drug registration certificate 000229 mentioned	Relevant documents provided	Accepted
	<b>Item no 103 (Tab frusemide + amiloride)</b> Drug registration number on technical bid form 6168 while on drug registration certificate 010804 mentioned	Relevant documents provided	Accepted
	<b>Item no 108 (Tab metformin 500 mg)</b> Drug registration number on technical bid form 008296 while on drug registration certificate 021783 mentioned	Relevant documents provided	Accepted



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**Drug/Medicine & Sutures**


**14. Nabiqasim Industries (Private)Limited**


Company Grievance	TAC Observation	Grievance Decision	Remarks
We, NabiQasim Industries lodging a grievance appeal against The products rejection in the annual tender for Drug Medicine Items for the year 2025-2026. Against Item.No:58,87,92,93,96,97,107 . Dear Sir,1. Our GMP was valid till 22 May 2025 and at the time of Tender Submission our GMP was valid. However we are submitting Valid GMP again. It is requested to kindly accept and oblige. 2. We are submitting the valid DRC Certificate. It is requested to kindly accept & oblige.	<b>Item no 58 (Inj Omeprazole 50 mg)</b> Invalid GMP certificate attached	Valid GMP certificate attached	Accepted
	<b>Item No 87 (Tab Amlodipine)</b> • Invalid GMP certificate attached	Relevant documents provided	Accepted
	• Pack size offered on technical bid 30s while on DRC 20s mentioned		Accepted
	<b>Item no 92 (Tab atorvastatin 20 mg)</b> • Invalid GMP certificate attached	Relevant documents provided	Accepted
	• Drug registration not attached		Accepted
	<b>Item no 93 (Tab Bosentan 62.5 mg)</b> • Invalid GMP certificate attached	Relevant documents provided	Accepted
	• Drug registration not attached		Accepted
	<b>Item no 96 (Tab Carvedalol 6.25 mg)</b> • Invalid GMP certificate attached	Relevant documents provided	Accepted
	• Drug registration not attached		Accepted
	<b>Item no 97 (Tab Clopidogrel 75 mg)</b> • Invalid GMP certificate attached	Relevant documents provided	Accepted
	• Drug registration not attached		Accepted
	<b>Item no 107 (Tab Losartan Potassium 50 mg)</b> • Invalid GMP certificate attached	Relevant documents provided	Accepted
	• Drug registration not attached		Accepted

  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING  
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**Drug/Medicine & Sutures**

**15. M/S A.Feroz. Co.**

Company Grievance	TAC Observation	Grievance Decision	Remarks
130 Polyglycolic Acid Size 3/0 , 20mm ½ Circle Round Body 75cm Brand Name : Star MFR Name : Shanghai Pudong Not According to Specification Free Sales Certificate Not Appostile Attested Mistakenly Quoted Not According to Specification	<b>Item no 130</b> (Polyglactin 3/0 16 mm/22mm) <ul style="list-style-type: none"><li>Not according to specification</li><li>Free sales certificate not apostile attested</li></ul>	Not according to specification	Rejected



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**Drug/Medicine & Sutures**

**16. M/S A.Feroz. Co.**

Company Grievance	TAC Observation	<sup>Open</sup> Grievance Decision	Remarks
128 Polyglycolic Acid Size 1, 40mm ½ Circle Round Body 90cm Brand Name Star MFR Name : Shanghai Pudong Free Sales Certificate Not Appostile Attested Free Sale Certificate is apostille attested. Attached for your reference. 129 Polyglycolic Acid Size 2/0, 30mm ½ Circle Round Body 75cm Brand Name : Star MFR Name : Shanghai Pudong Free Sales Certificate Not Appostile Attested Free Sale Certificate is apostille attested. Attached for your reference.	<b>Item no 128</b> (Polyglactin 1 40mm 1/2 C round body needle  Free sales certificate not apostile attested	Relevant documents provided	Accepted



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**Drug/Medicine & Sutures**

**17. M/S A.Feroz. Co.**

Company Grievance	TAC Observation	Grievance Decision	Remarks
13 Foleys Catheter 06fr , 08fr Brand Name : Pigeon MFR Name : Nanotang Angel Medical Devices Registration Not Ahead The product is registered with MoH Islamabad since September 2016 as a Drug. DRAP allows for the free and marketing of these products. The registration certificate and further correspondence with drap is attached for your reference	<b>Item no 13</b> (Foleys Catheter 06fr , 08fr) Medical Device registration not attached	Medical Device registration not attached	Rejected



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**Drug/Medicine & Sutures**


**18. M/S A.Feroz. Co.**


Company Grievance	TAC Observation	<i>Open</i> Grievance Decision	Remarks
12 DRIP Set / Infusion Set Brand Name : Star MFR Name : Name of Manufacturer on sample M/S Jiangxi China While on Technical Bid from M/S Jiangsu China Mentioned. The quoted I.V. Set is manufactured by Jiangsu Kanghua Medical Equipment Co., Ltd., China. This information is clearly mentioned in multiple annexures and references of our original proposal. We have resubmitted the product samples for your kind evaluation. We respectfully request a reconsideration of our submission based on the accurate manufacturer details.	<b>Item no 12 (Drip set)</b>  Name of manufacturer on sample M/S Jiangxi china while on technical bid form M/S Jiangsu China mentioned	Firm provided the sample and GC re-evaluated it and satisfied	Accepted

  
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**Drug/Medicine & Sutures**

**19. M/S A.Feroz. Co.**

Company Grievance	TAC Observation	Grievance Decision	Remarks
10 Disposable Syringe 10cc With Needle Not Suitable for Cath Lab We are marketing this item since 2009 with millions of pieces imported annually. We have supplied 10cc to numerous teaching hospitals across Punjab and have found no complaints. Product is also supplied to cath labs across the country,	<b>Item no 10</b> (Disposable Syringe 10cc)  Not suitable for cath lab	Not suitable for cath lab	Rejected



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**Drug/Medicine & Sutures**

**20. M/S A.Feroz. Co.**

Company Grievance	TAC Observation	Grievance Decision	Remarks
3 Blood transfusion Set, Brand Name Star , Jiangsu Kanghua Poor Quality We have already supplied blood transfusion set to your hospital and supply order is attached for your reference. We have found no complaints from your office.	Item no 3 (BT Set)  Poor quality	Open  Sample re-evaluated by end user, difficulty in controlling transfusion rate with BT set	Rejected



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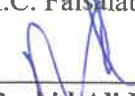
**21. M/S K.S Agencies**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Serial 119: Black Silk No 1 30mm Please find with this letter our sample mentioning our MDIR number 0005231 and we hope this will resolve the matter on your end Serial 120: Black Silk 2/0 25mm Please find with this letter our sample mentioning our MDIR number 0005231 and we hope this will resolve the matter on your end Serial 124: Polypropylene 5/0 17mm Please note that our brand name is Glylene and the word 'Plus' is only an indication on the box showing the strength of the product and it is not the brand name. Therefore we kindly request you to consider this and evaluate our sample based on its product quality. Serial 128: Polyglactin 1 40mm Please note that our brand name is Glylene and the word 'Plus' is only an indication on the box showing the strength of the product and it is not the brand name. We have also provided the box without the 'Plus' indication on it. Therefore we kindly request you to consider this and evaluate our sample based on its product quality	<b>Item no 119</b> (Black Silk No 1 30mm) MDR on technical bid form 0005231 while on sample 023161 mentioned	MDR on technical bid form 0005231 while on sample 023161 mentioned	Rejected
	<b>Item no 120</b> (Black Silk 2/0 25mm) MDR on technical bid form 0005231 while on sample 023161 mentioned	MDR on technical bid form 0005231 while on sample 023161 mentioned	Rejected
	<b>Item no 124</b> (Polypropylene 5/0 17mm) Brand name Glylene on technical bid form while on sample Glylene plus mentioned	Brand name Glylene on technical bid form while on sample Glylene plus mentioned	Rejected
	<b>Item no 128</b> (Polyglactin 1 40mm) Brand name Glytin on technical bid form while on sample Glytin plus mentioned	Brand name Glytin on technical bid form while on sample Glytin plus mentioned	Rejected

  
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**Mr. Sharaz Ali,**  
 Bio Medical Engineer,  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for product of Drug/Medicine & Sutures F.Y.2025-26 was held on 10-07-2025 at 10.00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**Drug/Medicine & Sutures**

**22. M/S Ferozsons Laboratories Limited**

Company Grievance	TAC Observation	<i>Open</i> Grievance Decision	Remarks
July 01, 2025. Ref: FLL/Quo. /Inst./0897/07/2025. To, Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad. Sub: - Grievance Against the TAC Report of Annual Framework Contract for the Bulk Purchase of Drugs/Medicine for the Financial Year 2025-26 Dear Sir, We respectfully submit our grievance regarding the technical evaluation against the annual tender (FY 2025-26). Our submitted items have been disqualified for the following reasons: • Item Sr. 1(96) – Carveda 6.25mg: Marked as "DRAP Letter not attached," whereas the letter is included in our technical proposal (Pages 35–38). • Item Sr. 2(97) – Clopid 75mg: Also marked "DRAP Letter not attached," but it is available in our technical proposal (Pages 44–48). Additionally, we are enclosing a hard copy of the DRAP additional pack approval for your kind perusal. We request a review and reconsideration in light of the above. BR M. Asif HOD Institutions Sale	<b>Item no 96 (Tab Carvedalol 6.25)</b> DRC not attached	Relevant document attached	Accepted
	<b>Item no 97 (Tab Clopidogrel 75 mg)</b> Pack size on DRC 1x10 while on technical bid form is 2x10	Relevant document attached	Accepted



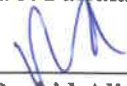
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**Drug/Medicine & Sutures**

**23. M/S Cardiac Care**


<b>Company Grievance</b>	<b>TAC Observation</b>	<b>Grievance Decision</b>	<b>Remarks</b>
Sr # 75. We would like to submit our grievance against the decision of the tender committee for the quoted item. We provide a valid EC Certificate. In view of above, it is humbly requested that items rejected may please be approved technically for healthy competition Thank you in advance, and looking forward to a favorable response. Yours sincerely, For Cardiac Care	<b>Item no 75</b> (Microburrete with chamber)  Invalid EC attached	<i>Open</i>  Relevant documents provided	Accepted



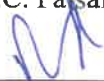
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**Drug/Medicine & Sutures**

**24. M/S Arsons Pharmaceutical Industries (Pvt) Ltd.**

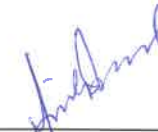
Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir, Reference to your preliminary Technical Evaluation Report Received on E-mail of Tender for Drug Medicine Item for the FY 2025-2026. we would like to Address the issue of Marks given to us in some of the criteria set. Therefore, we request you too kindly consider our products on the following basis, mentioned product wise, as follows: Tender Item No 6 Cap Omeprazole 20mg (Romeprazole) 1)We are Attached Approved Additional Pack of 100's Drap Letter Attached	<b>Item no 6 (Cap Omeprazole 20mg)</b>  Pack size on drug registration certificate 2x7s while on technical offer 100s mentioned	<i>Open</i>  Relevant documents provided	Accepted



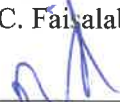
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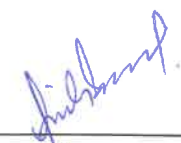
**Drug/Medicine & Sutures**

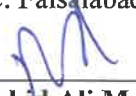
**25. Himmel Pharmaceuticals (Pvt.) Ltd**


Company Grievance	TAC Observation	Grievance Decision	Remarks
(REF#03072025/SH-02) Dated: July 3, 2025 To The Chairman Grievance Committee / Medical Superintendent Faisalabad Institute of Cardiology Faisalabad Subject: Grievance Against Technical Evaluation Report TE No. 27 – Inj. Adenosine Dear Sir, With due respect, we would like to bring to your kind attention our concerns regarding the technical evaluation report of Faisalabad Institute of Cardiology for TE No. 27 (Injection Adenosine), in which our product has been declared non-responsive due to the manufacturer's name, Valdepharm France, not being mentioned in the agency agreement. We would like to clarify the following: 1. Valdepharm France is the manufacturer of the product. 2. Pharma Bavaria is the product license holder.	<b>Item no 27 (Inj. Adenosine 10 ml)</b>  Name of manufacturer Valdepharm France not mentioned on agency agreement	Relevant documents provided	Accepted

  
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# MINUTES OF GRIEVANCE COMMITTEE MEETING FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD

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## Drug/Medicine & Sutures

### 27. M/S Glitz Pharma

*Close.*

Company Grievance	TAC Observation	Grievance Decision	Remarks
Dear Sir, This refers to the Technical Evaluation Report of Medicine for the year 2025-26 in which our firm was declared non-responsive due to not providing the samples. T.E Product Generic Reason of Rejection 94 Tab..Bisgit 5mg Bisoprolol 5mg tablet Samples not provided,Sales Private sector, Public sector, stability studies, Chain Pharmacy. 96 Tab.Vedigit 6.25mg Carvedilol 6.25mg tablet Samples Not Provide Attached are the documents with this grievance, and we submitted the samples in the Grievance meeting. Keeping in view of the above, it is requested to accept our Grievance and oblige us. Looking forward to your positive and kind consideration from your side.	<b>Item no 94 (Tab Bisoprolol 5mg)</b> <ul style="list-style-type: none"> <li>• Sample not provided</li> <li>• Public sector experience of last two years not attached</li> <li>• Stability studies of quoted items not attached</li> <li>• Availability of product at major chain pharmacies not attached</li> </ul>	<ul style="list-style-type: none"> <li>• Sample not provided</li> <li>• Availability of product at major chain pharmacies not attached</li> </ul>	Rejected




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**Drug/Medicine & Sutures**

**28. M/S ASTO Life Sciences Private Limited**

Company Grievance	TAC Observation	Grievance Decision	Remarks
With reference to evaluation report regarding BD 10 ml Disposable Syringes, we M/S ASTO Life Sciences Private Limited (Authorized Distributors of Becton Dickinson BD) submitting grievance and our response is mentioned below: 1. CE Certificate issue, We have already attached the CE Certificate at Page # 48-54 of Technical Bid (There is option for CE or FDA Approval). FDA Enlistment may be checked on link attached as <a href="https://www.accessdata.fda.gov/scripts/cdrh/cfdocs/cfRL/rl.cfm?lid=798063&amp;lpcd=BSP">https://www.accessdata.fda.gov/scripts/cdrh/cfdocs/cfRL/rl.cfm?lid=798063&amp;lpcd=BSP</a> 2. Free Sale Certificate: We have attached notarized and Embassy attested Free Sale Certificate at page 56-62 of Technical Bid. Further, we are submitting hard copy of these documents at your good office. Thanking you, ASTO Life Sciences Private Limited.	<b>Item no 10 (D/S Syringe 10 ml)</b> <ul style="list-style-type: none"><li>Invalid EC attached</li><li>Invalid free sale certificate attached</li></ul>	<i>Open</i> Relevant documents provided	Accepted



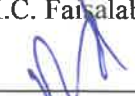
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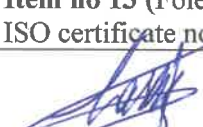
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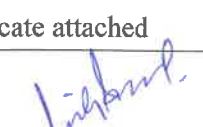
**Drug/Medicine & Sutures**

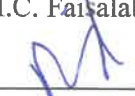
**29. M/S Usmanco International**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Subject: Grievance Against Technical Evaluation Report for the Procurement of Drugs/Medicines, Disposable and Suture Items for the Financial Year 2025-2026. Dear Sir, M/s Usmanco International recently participated in this year tender representing high quality products and also fulfilled the documents requirement according to evaluation criteria. It has come to our notice through your technical evaluation report that our products as mentioned in reference are Technically Non-Responsive, that are following. Sr No. 8 & 9. Auto Disable Syringe 3cc & 5cc (Non-Responsive) reason by 1- Medical Devices Registration Not Attached 2- Experience of Quoted Product at Least One Year Not Attached 3- Invalid EC Certificate Attached Sr No. 10 & 11. Disposable Syringe 10cc & 60cc (Non-Responsive) reason by 1- Invalid EC Certificate Attached Sr No. 13. Foley's Catheter 8Fr (Non-Responsive) reason by 1- ISO Certificate Not Attached	<b>Item no 8 &amp; 9</b> (Autodisable 3cc & 5cc syringe) <ul style="list-style-type: none"> <li>Medical device registration not attached</li> <li>Invalid EC attached</li> <li>Experience of quoted product at least one year not attached</li> </ul>	Name of product not mentioned on EC	Rejected
	<b>Item no 10 &amp; 11</b> (Disposable syringe 10cc and 60 cc) Invalid EC attached	Name of product not mentioned on EC extension letter	Rejected
	<b>Item no 13</b> (Foleys catheter 6, 8 F) ISO certificate not attached	ISO certificate attached	Accepted

  
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**Drug/Medicine & Sutures**

**30. M/S UNITED HEALTH CARE**

*Close*

Company Grievance	TAC Observation	Grievance Decision	Remarks
4 & 5 Cannula / Branula I.V .No . 22G & 24G With InJ Port Brand Name : Star Manufacturer Name : HuaianMedicome 1. Poor Quality 2. Invalid ISO-13485 Certificate 3. Name of Item Not Mentioned on Free Sales Certificate 1. This product is imported in Pakistan since 2 years now and we have not faced any complaints. 2. We are Re-submitting the Samples for Product Evaluation. 3. ISO 13485 Certificate is Attached 306-308 4. We are re-submitting legalized / notarized free sales certificate (Appostile) of star.i.v.catheter .	<b>Item no 4 &amp; 5 (Cannula IV 22G, 24 G)</b> <ul style="list-style-type: none"><li>Poor quality</li><li>Invalid ISO attached</li><li>Name of item not mentioned on free sale certificates</li></ul>	Sample re-evaluated by end user, it is difficult to prick skin with cannula	Rejected



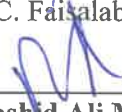
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**Drug/Medicine & Sutures**


**31. M/S POPULAR INTERNATIONAL PVT LTD**

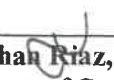
Company Grievance	TAC Observation	Grievance Decision	Remarks
Response to Letter 17523/FIC/FSB dated 30.06.2025 ,S.No 119 We have quoted a globally recognized brand and respectfully request approval of the quoted item. Additionally, we are willing to provide product samples for evaluation in the operating theatre to assist the end users in making an informed decision based on actual use. S.No 123 This product has been previously awarded and successfully supplied to your esteemed institute on several occasions. We request approval of the quoted item. S.No 127 We have quoted the item as per the tender specifications and have received awards for this product in the past. However, we are now prepared to supply the item with a round body needle as per the end user's revised requirement. Kindly approve the product. S.No 133 We request your kind approval, as the 9 mm needle as only differ by 1mm, can serve the intended purpose. Additional samples for user evaluation and satisfaction can also be provided.	<b>Item no 119 (Black silk 30 mm)</b> Not according to specifications	Not according to specifications	Rejected
	<b>Item no 123 (Prolene 4/0)</b> Not according to specifications	Not according to specifications	Rejected
	<b>Item no 127 (Polyester 2/0 17 mm)</b> Not suitable for surgical procedures	Affidavit submitted regarding the provision of round body needle polyester 2/0 17 mm	Accepted
	<b>Item no 133 (Polypropylene 7-0 8mm)</b> Not according to specifications	Not according to specifications	Rejected

  
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**Drug/Medicine & Sutures**

**32. M/S EXCEL CORPORATION**

Company Grievance	TAC Observation	Grievance Decision	Remarks
1 Blood Bag 450-500ml (Single) - Brand Name : Star - MDIR # 0005211 ISO-Certificate Not Attached - Valid ISO-13485 Certificate is Attached in Technical Bid as on Page # (260-261) attached 2 Double Blood Bag Brand Name : Star MDIR # 0005212 SO-Certificate Not Attached - Valid ISO-13485 Certificate is Attached in Technical Bid as on Page # (260-261) attached	<b>Item no 1 &amp; 2 (Single and double Blood bag)</b>  ISO certificate not attached	Relevant documents provided	Accepted



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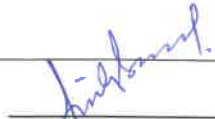
**Drug/Medicine & Sutures**

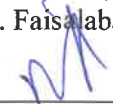
**33. M/S Martin Dow**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Respected Sir, It is to inform you that we were participated in the subject Tender and offered our products. It has come to our notice through your technical evaluation report that our product is not technically qualify due to not attachment of following document. You are requested to please reevaluate our products for healthy competition. Sr. No. Award # Item Name Brand Name Documents Attached 118 118.0 tab. Amlodipine 10mg + Valsartan 160mg+Hydrochlorthiazide 25mg Lodopin VHCT Tabs 10/160/25mg Private Sector Sales, Public Sector sales 87 87.0 Tab. Amlodipine 5mg Lodopin 5mg Tabs Private Sector Sales, Public Sector sales 54 54.0 Midazolam 5mg/5ml Dormicum 5mg/5ml Drug Registration Certificate We are submitting all above documents in hard form as per your requirement and request-you to declare us as responsive bidder to ensure healthy competition between bidders.	<b>Item no 54 (Inj Midazolam)</b> DRC not attached	DRC attached	Accepted
	<b>Item n0 87 (Tab Amlodipine)</b> <ul style="list-style-type: none"> <li>Private sector experience less than 25% of advertised quantity</li> <li>Public sector experience not attached</li> </ul>	Private sector experience less than 25% of advertised quantity	Rejected
	<b>Item no 118 (Tab Amlodipne + Valsartan)</b> <ul style="list-style-type: none"> <li>Private sector experience less than 25% of advertised quantity</li> <li>Public sector experience not attached</li> </ul>	<ul style="list-style-type: none"> <li>Private sector experience less than 25% of advertised quantity</li> <li>Public sector experience not attached</li> </ul>	Rejected

  
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**Drug/Medicine & Sutures**

**34. M/S Friends Pharma**

Company Grievance	TAC Observation	Grievance Decision	Remarks
To Medical Superintendent Faisalabad Institute of Cardiology (FIC) Tender Item no 58 Omeprazole Injection 40mg 1) Sir we are Provide SOP For Waste water Treatment Plant 2) We are Provide Certificate ISO 14001 and 17025 Kindly Accept our Product	<b>Item no 58 (Inj Omeprazole 40 mg)</b>  Credibility and certification of manufacturer not attached	Relevant documents provided	Accepted



**Mrs. Iqra Munir,**  
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F.I.C. Faisalabad.



**Mr. Sharaz Ali,**  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

A meeting of Grievance Committee for product of Drug/Medicine & Sutures F.Y.2025-26 was held on 10-07-2025 at 10.00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**Drug/Medicine & Sutures**

**35. M/S Lab link**

<b>Company Grievance</b>	<b>TAC Observation</b>	<b>Grievance Decision</b>	<b>Remarks</b>
<p>1. Cannula/Branula I.V. No. 22G with Injection Port (Tender Sr. No. 4) Reason for Rejection: The technical bid form lists the manufacturer as PT. Nipro Indonesia, while the agency agreement mentions M/s Nipro Asia, Singapore. Clarification: PT. Nipro Indonesia is the actual manufacturing site. M/s Nipro Asia, based in Singapore, is the Asia-Pacific regional head office and is responsible for all communication and documentation, including DRAP registrations. Our product is registered with DRAP under M/s Nipro Asia Singapore, which is standard practice across the region.</p> <p>--- 2. Cannula/Branula I.V. No. 24G with Injection Port (Tender Sr. No. 5) Reason for Rejection: Same reason as above – mismatch between technical bid and agency agreement. Clarification: The same clarification applies. The product is manufactured by PT. Nipro Indonesia and all DRAP-related documentation and</p>	<p><b>Item no 4 (IV Cannula 22G)</b> Name of manufacturer on technical bid form M/S PT. Nipro Indonesia while on agency agreement M/SNipro Asia Singapore mentioned</p>	<p>Open</p> <p>Relevant document attached</p>	Accepted
	<p><b>Item no 5 (IV Cannula 24G)</b> Name of manufacturer on technical bid form M/S PT. Nipro Indonesia while on agency agreement M/SNipro Asia Singapore mentioned</p>	<p>Relevant document attached</p>	Accepted
	<p><b>Item no 10 (D/S Syringe 10cc)</b> Invalid Medical device registration attached Name of manufacturer on technical bid form M/S PT. Nipro Indonesia while on agency agreement M/SNipro Asia Singapore mentioned</p>	<p>Relevant document attached</p>	Accepted

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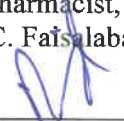
**Drug/Medicine & Sutures**


<p>correspondence is handled through M/s Nipro Asia Singapore. All submitted documents reflect this standard struc3. Disposable Syringe 10cc with Needle (Tender Sr. No. 10) Reason for Rejection: 1. Allegedly invalid Medical Device Registration. 2. Discrepancy in the manufacturer's name (PT. Nipro Indonesia vs. Nipro Asia Singapore). Clarification: A valid DRAP Registration/Enlistment Certificate was already included in the bid and is reattached here for reference. The manufacturer is PT. Nipro Indonesia, while Nipro Asia Singapore is the regional head office through which all DRAP communications are managed. This is fully in line with regulatory norms and consistent across all DRAP documentation for our company. --- 4. Drip Set / Infusion Set (Tender Sr. No. 12) Reason for Rejection: Agency agreement between M/s Lab Link Enterprises and Yangzhou Medline (China) was not attached. Clarification: A valid agency agreement and letter of authorization from Yangzhou Medline Industry Co. Ltd., China are now attached.</p>	<p style="text-align: right;">Open</p>	
	<p><b>Item no 12 (Drip set)</b> Agency agreement between M/S lab link and M/S Yanghou Medline China not attached</p> <p><b>Item no 75(Microburrete with chamber)</b> Name of items not mentioned on extention/confirmation letter for already issued CE certificate</p>	<p>Relevant document attached</p> <p>Accepted</p>

  
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**Drug/Medicine & Sutures**

**36. M/S Pharmevo**

Company Grievance	TAC Observation	Grievance Decision	Remarks
To, Medical Superintendent, Faisalabad of Institute of Cardiology Faisalabad. Subject: GRIEVANCE AGAINST TECHNICAL EVALUATION REPORT OF DRUGS/MEDICINES With reference to above mentioned subject it is submitted that we have been declare non responsive against item # 94 –BisoprololFumarate Tablets 5mg item # 97- Clopidogrel Tablets 75mg & item # 107- Losartan Potassium Tablets 50mg due to Pack size offered not mentioned in Registration Certificate. We already have approval for bulk packing from the Government, and in the meantime, we have submitted an application to DRAP for the approval of an additional pack size of above mentioned items. The letter for the additional pack size along with the bank challan fee has been attached for your reference So it is requested you to consider these items as responsive. Your Faithfully For PharmEvo (Pvt).Ltd.	<b>Item no 94 (Tab Bisoprolol 5 mg)</b> Offered pack size 1000s not mentioned on drug registration certificate	Relevant documents provided	Accepted
	<b>Item no 97 (Tab Clopidogrel 75 mg)</b> Offered pack size 1000s not mentioned on drug registration certificate	Relevant documents provided	Accepted
	<b>Item no 107 (Tab Losartan Potassium 50 mg)</b> Offered pack size 1500s not mentioned on drug registrationcertificate	Relevant documents provided	Accepted



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**Drug/Medicine & Sutures**


**38. M/S Meher Traders**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Response to your letter # 17513 dated 30-06-2025 item# 4&5 Product name mentioned on EC certificate, Item# 12 & 75 valid EC and Free sale certificate provided. Item # 128 sample of 40 mm needle provided, and items # 129,130 are rejected due to mistake in technical bid. Needle sizes were written wrong mistakenly while sample are according to tender specification. Please approve our mentioned items and obliged.	<b>Item no 4 &amp; 5 (IV Cannula 22 &amp; 24 G)</b> Name of product not mentioned on EC certificate	Relevant documents provided	Accepted
	<b>Item no 12 (Drip set)</b> Invalid EC attached	Relevant documents provided	Accepted
	Invalid Free sale certificate attached		
	<b>Item no 75 (Microburrete)</b> Invalid EC attached	Relevant documents provided	Accepted
	Invalid Free sale certificate attached		
	<b>Item no 128 (Polyglactin 1 40mm)</b> Sample of 30mm provided not according to specifications	Sample re-evaluated by end user and satisfied	Accepted
	<b>Item no 129 (Polyglactin 2/0 26-30mm)</b> Sample of polyglactin 2/0 30 mm provided while on technical bid form polyglactin 26 mm mentioned	Relevant documents provided	Accepted
	<b>Item no 130 (Polyglactin 3/0 16mm)</b> Sample of 3/0 22mm provided while on technical bid form polyglactin 3/0 16/19 mm mentioned	Relevant documents provided	Accepted

  
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**Drug/Medicine & Sutures**

**39. M/S HighnoonPharma**

Close

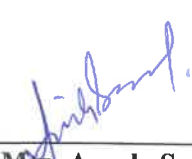
Company Grievance	TAC Observation	Grievance Decision	Remarks
To: Chairman Grievance committee FIC Faisalabad Respected Sir, we quoted our product that is Diltiazem Tablet 60mg against tender item number 99 but due to new procedure of tender quoting through EPAd we mistakenly uploaded this item in lot number 1. Please consider this as clerical mistake and accept our apology in this regard and accept our this product for further procedure.	Participation on E Pads is reflected in lot/item no 1 while bid reflects lot/item no 99. E-bid is submitted in the relevant lot/item. E-Bid rejected as it is not submitted irrelevant lot no on e pads which future correspondence, evaluation etc through e pads can not be processed.	As per section 1 invitation to e bids in standard bidding documents it is clearly mentioned that procuring agency shall not be responsible for any failure on part of firms to submit an e bid or account of any technical error or internet failure. In case e bid or e proposal including entries and record submitted on e pads is found corrupt, unreadable contains virus or submitted in wrong lot. Such e bi-or e proposal shall be rejected. Furthermore, in case lot wise submission e bid will only be accepted for further evaluation if it is submitted in relevant lot.	Rejected



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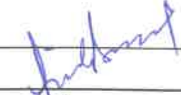
**Drug/Medicine & Sutures**


**41. Maple Pharmaceutical Pvt Ltd**


Company Grievance	TAC Observation	Grievance Decision	Remarks
Grievances Against:- Sir, we remains surprised to see that TEC approved multiple products of M/s Mega Pharma who's single product is not available in the chain pharmacy which can be verified from physically checked from the pharmacies as well as Mega pharma never have a single HPLC which is compulsory for the pharmaceutical products so please look into this matter.	<b>Item no 92 (Tab Atorvastatin 20 mg)</b> <ul style="list-style-type: none"> <li>Affidavit regarding supply will be provided from acclaimed source not attached</li> <li>Delivery challan of public sector experience not attached</li> <li>Affidavit regarding declaration of substandard batch not attached</li> <li>Affidavit regarding no of functional stability chambers not attached</li> </ul>	Relevant documents provided	Accepted
	<b>Item no 95 (Tab Captopril 25 mg)</b> <ul style="list-style-type: none"> <li>Affidavit regarding supply will be provided from acclaimed source not attached</li> <li>Delivery challan of public sector experience not attached</li> <li>Affidavit regarding declaration of substandard batch not attached</li> <li>Affidavit regarding no of functional stability chambers not attached</li> </ul>	Relevant documents provided	Accepted

  
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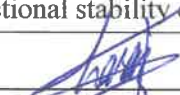
**MINUTES OF GRIEVANCE COMMITTEE MEETING  
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**Drug/Medicine & Sutures**


	<p><b>Item no 97 (Tab Clopidogrel 75 mg)</b></p> <ul style="list-style-type: none"> <li>• Affidavit regarding supply will be provided from acclaimed source not attached</li> <li>• Delivery challan of public sector experience not attached</li> <li>• Affidavit regarding declaration of substandard batch not attached</li> <li>• Affidavit regarding no of functional stability chambers not attached</li> <li>• Certificate analysis of API not attached</li> </ul> <p><b>Item no 99 (Tab Diltiazam 60mg)</b></p> <ul style="list-style-type: none"> <li>• Affidavit regarding supply will be provided from acclaimed source not attached</li> <li>• Delivery challan of public sector experience not attached</li> <li>• Affidavit regarding declaration of substandard batch not attached</li> <li>• Affidavit regarding no of functional stability chambers not attached</li> </ul> <p><b>Item no 105 (Tab Glyceryl trinitrate 0.5 mg)</b></p> <ul style="list-style-type: none"> <li>• Affidavit regarding supply will be provided from acclaimed source not attached</li> <li>• Delivery challan of public sector experience not attached</li> <li>• Affidavit regarding declaration of substandard batch not attached</li> <li>• Affidavit regarding no of functional stability chambers not attached</li> </ul>	<p style="text-align: center;">Open</p> <p>Relevant documents provided</p> <p>Relevant documents provided</p> <p>Relevant documents attached</p>	<p>Accepted</p> <p>Accepted</p> <p>Accepted</p>
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**Drug/Medicine & Sutures**

	<b>Item no 107 (Tab Losartan Potasium 50 mg)</b> <ul style="list-style-type: none"><li>• Affidavit regarding supply will be provided from acclaimed source not attached</li><li>• Delivery challan of public sector experience not attached</li><li>• Affidavit regarding declaration of substandard batch not attached</li><li>• Affidavit regarding no of functional stability chambers not attached</li></ul>	Open Relevant documents attached	Accepted
	<b>Item no 116 (Tab Trimetazidine)</b> <ul style="list-style-type: none"><li>• Affidavit regarding supply will be provided from acclaimed source not attached</li><li>• Delivery challan of public sector experience not attached</li><li>• Affidavit regarding declaration of substandard batch not attached</li><li>• Affidavit regarding no of functional stability chambers not attached</li></ul>		



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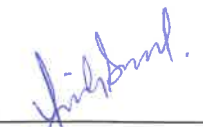
**Drug/Medicine & Sutures**

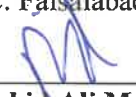
**42. M/S Trowmedic International**

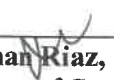
Company Grievance	TAC Observation	<sup>Open</sup> Grievance Decision	Remarks
Grievances against the Technical evaluation Respected Sir/Madam, This is in reference to your technical evaluation committee uploaded on 1st July 2025, we would like to respectfully submit this application for the review and reconsideration of the decision taken by the Technical Evaluation Committee regarding the rejection of our 10ml disposable syringes (tender item No 10). The stated reason for rejection of 10ml was that, not suitable for Cath lab Our syringes, including the 10ml, strictly conform to international quality standards. the detailed reasoning is already submit in official letter head to the committee.	<b>Item no 10 (D/S Syringe 10cc)</b>  Not suitable for cath lab	Not suitable for cath lab	Rejected

  
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**Drug/Medicine & Sutures**


**43. M/S MTI MEDICAL (Pvt.) LTD.**


Company Grievance	TAC Observation	Grievance Decision	Remarks
With reference to the technical evaluation report of the Faisalabad Institute of Cardiology, we, MTI Medical (Pvt.) Ltd. Lahore wants to put our grievance for Sr No. 44, the product was declared non responsive due to specifications not according to advertised specifications. Our product follows the USP Specifications and is according to the international FDA Standards and guidelines. The internationally standard and most commonly registered Dobutamine concentrate is 250 mg in 20 mL (12.5 mg/mL). This is the strength routinely used in the U.S. and Europe whereas 250 mg in 5 mL (50 mg/mL) is far less common internationally. DRAP is also following international guidelines and new registrations issued by them are also as per 250mg/20ml. We are attaching a complete detail of the international FDA-approved products of Dobutamine having the same specifications as our product TobujectInjection 250mg for your reference along with USP monograph and our DRC issued by DRAP for the same specs.	<b>Item no 44 (Inj Dobutamine)</b>  Not according to specifications	<b>open</b>  Quoted item is 20 ml and our specifications are 5 ml	Rejected

  
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**Drug/Medicine & Sutures**

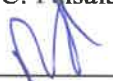
**M/S Atco Laboratories limited**


Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/S Caraway	The firm claims that item no 105 (Tab glyceryl trinitrate 2.6mg) quoted by Caraway has been declared technically qualified, but to our knowledge, the product is not freely available in the market, and the Chain Pharmacy data submitted appears questionable.	Firm provided relevant documents	Grievance of M/S Atco Lab rejected while Item No. 105 (Tab glyceryl trinitrate 2.6mg) of M/S Caraway Accepted
2	Grievance against M/S Searle	The firm claims that item no 105 (Tab glyceryl trinitrate 2.6mg) Searle's product does not meet the required blister/strip packaging as specified in the tender; it is available only in bottle packaging. We request a fair re-evaluation in line with the tender specifications.	M/S Searle provided affidavit to provide blister/packing, depending on the previous experience of supply provided in blister pack.	Grievance of M/S Atco Lab rejected and item no 105 (Tab glyceryl trinitrate 2.6mg) of M/ Searle accepted

  
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**MINUTES OF GRIEVANCE COMMITTEE MEETING  
FAISALABAD INSTITUTE OF CARDIOLOGY, FAISALABAD**

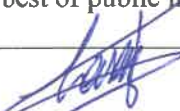
A meeting of Grievance Committee for product of Drug/Medicine & Sutures F.Y.2025-26 was held on 10-07-2025 at 10.00 am in the Office of the Medical Superintendent, Faisalabad Institute of Cardiology, Faisalabad.

**Drug/Medicine & Sutures**

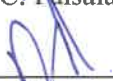
**M/S UsmanCo Enterprises**


Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
	Grievance against M/s United Healthcare, M/s Al Hamd Enterprises and M/s Mehar Traders	Dear Sir, M/s Usmanco International submitted grievance against M/s United Healthcare, M/s Al Hamd Enterprises & M/s Mehar Traders. It is informed you that China Made Medical Devices have not CE Certification verified by NANDO database which is compulsory parameter according to Bid Specification. According to bidding documents, compulsory parameter no. viii Valid quality certification of CE/UNFPA/JpMHLW/US FDA approval certification or prequalification by WHO (except for Medical Devices enlisted in Class A by DRAP). Certificates provided by the firm on its own letter head are not acceptable, CE marked by conformity assessment bodies (CABs) notified in NANDO database under the relevant European directive for medical devices of European Union will be accepted only. Extension / confirmation letter for already issued CE certificate by the notified NANDO bodies under the European MDR is accepted. In view of the above it is requested that the EC Certificate of M/s United Healthcare, M/s Al Hamd Enterprises and M/s Mehar Traders may please be re-check in context of above-mentioned objections and declared the firm as no responsive in best of public interest. Looking forward to your response. Thanking you	The firm provided relevant documents	Grievance of M/S UsmanCo rejected

  
**Mrs. Iqra Munir,**  
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**Mr. Sharaz Ali,**  
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**Mrs. Aneela Saeed,**  
Dy. Drug Controller,  
F.I.C. Faisalabad.

  
**Dr. Rashid Ali Malik,**  
Assistant Professor of Cardiac Surgery,  
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**Dr. Rehman Riaz,**  
Assistant Professor of Cardiology,  
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**Drug/Medicine & Sutures**

**M/S Lab link Enterprises**

Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/S Usman& Co	The experience of the quoted product must be at least 1 year till closing date of submission of tender to be evaluated from the date of registration/enlistment of the product in case of product under exemptions from DRAP the product shall be evaluated from purchase orders, provided that the bidder attached DRAP exemption letter/reference for the quoted item with E-bid." As per their registration/enlistment certificate issued by DRAP M/s UsmanCo International IV cannula does not have one year experience. Thank you for your attention	The firm provided relevant documents	Grievance of M/S Lab link Enterprises <b>Rejected</b>



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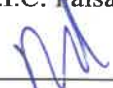
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**Drug/Medicine & Sutures**

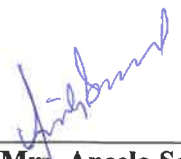
**M/S Asto Life sciences**


Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/S Amson Pharmaceuticals	The firm claims that TEC approved 10cc syringes of M/S Amson Pharmaceuticals which never have pre-qualification for 10cc syringes as well as their EC certificate issued by SGS having a certificate of PK19/818842613 was expired on 17-06-2023 and they never have its renewal.	Name of product not mentioned on Extension EC certificate.	Grievance of M/S Asto Life Sciences accepted while Item No. 10 (D/Syringe 10 cc) of M/S Amson Pharma Rejected

  
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**Drug/Medicine & Sutures**

**37. M/S B Barun**

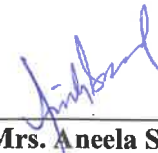
Company Grievance	TAC Observation	Grievance Decision	Remarks
Please find attached the relevant documents against item, no 4	Item no 4 (IV cannula 22G) Invalid agency agreement attached	Valid agency agreement attached	Accepted



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**Drug/Medicine & Sutures**

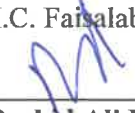
**M/S B Braun**


Sr.	Description	Firm Grievance	GC Observation	Remarks/ Decision/ Decision
1	Grievance against M/S <ul style="list-style-type: none"><li>Al hamd</li><li>United healthcare</li><li>A feroz</li><li>Excel corporation</li><li>Cardiac care</li><li>Trowmedic</li><li>Sehart medical device</li><li>lab link</li><li>Amson pharmaceutical.</li><li>Usman &amp; Co,</li><li>MehranInternational,</li><li>KS agencies</li><li>Mehere traders</li><li>Anwar &amp; sons</li></ul>	<ul style="list-style-type: none"><li>The firm claims that the above said companies do not have ISO certificate</li><li>Valid CE certificate ( verified from database of NANDOS)</li><li>Free sales certificate of each product mentioning the brand name</li><li>Medical device registration for multiple products</li></ul>	The firm provided relevant documents	Grievance of M/S B. Barun rejected

  
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